

ERP D - Summary of Estimates (Net Cost of Services)

ALL DIRECTORATES

SUMMARY OF ESTIMATES

	2013/14 ACTUAL £	2014/15 ESTIMATE £	2014/15 REVISED EST £	2015/16 ESTIMATE £
Chief Executive and Director of Customer & Community Services	175,761	150,370	150,730	149,630
Project Co-Ordinator	1,710	0	38,900	44,080
Business Development	78,813	84,350	80,780	133,040
Environmental Services	5,954,358	5,419,640	5,532,970	5,598,410
Customer Services & Parking	(1,059,585)	(757,110)	(651,900)	(573,960)
Communications, Engagement & Cultural Services	1,002,617	936,040	934,780	943,420
Economic Development	131,465	82,940	112,860	106,080
CUSTOMER & COMMUNITY SERVICES	6,285,139	5,916,230	6,199,120	6,400,700
Director of Neighbourhood Services	125,374	116,300	115,890	115,870
Corporate Support Team	95,853	107,630	97,820	108,900
Planning & Building Control	1,183,642	1,131,120	1,033,610	1,087,070
Community Safety & Health	1,429,359	1,462,330	1,622,220	1,368,930
Housing Services	559,685	440,410	549,160	464,420
NEIGHBOURHOOD SERVICES	3,393,913	3,257,790	3,418,700	3,145,190
Director of Finance & Support Services	131,422	130,860	123,460	129,040
Human Resources & Organisational Dev	402,660	340,700	401,350	370,350
ICT, Print & Graphic Design Shared Services	1,348,352	1,280,910	1,360,810	1,283,830
Strategic Finance	204,102	132,280	322,380	189,560
Governance & Corporate Risk	1,407,658	1,423,740	1,429,520	1,400,920
Democratic & Legal Support Services	499,328	555,750	476,840	617,660
Revenues & Benefits Shared Service	(174,129)	465,350	228,220	105,320
Corporate & Democratic Core and Other Expenses	874,912	775,060	865,920	832,770
FINANCE & SUPPORT SERVICES	4,694,305	5,104,650	5,208,500	4,929,450
NET COST OF SERVICES	14,373,357	14,278,670	14,826,320	14,475,340

Note: Brackets indicate income

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CUSTOMER & COMMUNITY SERVICES

SUMMARY OF ESTIMATES	2013/14 ACTUAL £	2014/15 ESTIMATE £	2014/15 REVISED EST £	2015/16 ESTIMATE £
Chief Executive and Director of Customer & Community Services	175,761	150,370	150,730	149,630
Project Co-Ordinator	1,710	0	38,900	44,080
Business Development	78,813	84,350	80,780	133,040
Environmental Services	1,067,776	985,770	1,023,360	984,070
Allotments	193	100	200	200
CUSTOMER & COMMUNITY SERVICES	135,739	136,250	140,250	143,150
Public Conveniences	99,056	94,670	97,000	93,070
Refuse Collection - Domestic	1,611,873	992,550	958,550	970,300
Refuse Collection - Commerical	(157,829)	(164,480)	(178,900)	(138,000)
Clinical Waste	(64,098)	(61,700)	(68,400)	(67,100)
Street Cleansing & Litter Control	907,253	913,420	929,650	924,380
Recycling	752,477	736,500	848,200	868,850
Parks & Open Spaces	1,096,854	1,125,260	1,126,030	1,106,330
Buntingford Service Centre	194,221	235,050	214,080	223,820
Animal Control	33,486	27,410	27,870	27,300
Pest Control	66,646	49,350	53,810	50,470
Environmental Co-Ordination Section	31,965	25,850	26,510	25,800
Herts Environmental Forum	(650)	(4,310)	(200)	(1,240)
Environmental Co-Ordination Service	11,021	30,350	24,750	30,350
Leisure Services	51,996	48,750	59,220	93,250
Leisure Development	2,128	2,220	2,220	2,220
Leisure Provision	103,705	224,480	226,870	244,020
Customer & Community Admin	10,546	22,150	21,900	17,170
Environmental Services Total	5,954,358	5,419,640	5,532,970	5,598,410
Head of Customer Relations	133,809	121,210	134,030	124,540
External Customer Services	352,460	346,260	345,250	340,330
Digital Media & Information Management	205,352	177,800	192,640	174,490
Car Parking	361,310	386,770	387,840	377,910
Car Parks	(2,112,516)	(1,789,150)	(1,711,660)	(1,591,230)
Customer Services & Parking Total	(1,059,585)	(757,110)	(651,900)	(573,960)
Head of Communications, Engagement & Cultural Services	85,081	74,120	75,760	74,400
Communications	155,119	149,980	143,920	144,040
Engagement & Partnership Team	144,023	124,660	125,610	129,240
CABs	129,000	129,000	149,000	149,000
Transportation	84,601	86,650	86,650	86,650
Community Projects	154,335	154,020	139,250	124,060
Hertford Theatre & Café	250,458	217,610	214,590	236,030
Communications, Engagement & Cultural Services Total	1,002,617	936,040	934,780	943,420
Economic Development Section	104,105	91,340	88,570	88,220
Markets	(11,009)	(33,210)	(8,140)	(7,050)
Tourism	1,507	3,460	3,280	3,510
Economic Development	36,862	21,350	29,150	21,400
Economic Development Total	131,465	82,940	112,860	106,080
NET COST OF SERVICES	6,285,139	5,916,230	6,199,120	6,400,700

Note: Brackets indicate income

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NEIGHBOURHOOD SERVICES

SUMMARY OF ESTIMATES	2013/14 ACTUAL £	2014/15 ESTIMATE £	2014/15 REVISED EST £	2015/16 ESTIMATE £
Director of Neighbourhood Services	125,374	116,300	115,890	115,870
Corporate Support Team	95,853	107,630	97,820	108,900
Development Plans	277,270	241,970	328,560	304,800
Building Control Section	709,655	666,910	639,230	668,170
Development Control Section	1,447,576	1,363,440	1,367,160	1,377,240
Development Plans Service	70,980	81,600	281,860	311,860
CUSTOMER & COMMUNITY SERVICES	(546,506)	(576,800)	(598,200)	(679,000)
Development Control Service	(775,333)	(646,000)	(985,000)	(896,000)
Planning & Building Control Total	1,183,642	1,131,120	1,033,610	1,087,070
Community Safety, Health, Engineers Admin	39,729	47,470	45,470	39,470
Community Protection	309,678	289,780	309,070	295,640
Hackney Carriages	(141,236)	(131,600)	(137,000)	(132,350)
Gambling, Alcohol & Entertainment	(132,259)	(124,000)	(129,070)	(129,000)
Emergency Planning	31,001	31,710	27,710	27,460
Community Safety Section	77,516	69,100	76,700	66,120
Community Safety Initiatives	85,668	108,680	124,620	92,670
Engineering & Drainage Section	77,937	68,500	70,030	68,280
Engineering & Land Drainage	69,616	62,620	72,940	63,660
Environmental Health Section	1,004,741	951,100	990,080	950,880
Private Sector Housing	(12,496)	59,500	29,830	16,950
Env Health Services Commercial	(19,584)	(13,970)	(18,840)	(14,970)
Environmental Health Promotions	1,015	7,370	12,020	7,050
Environmental Pollution	38,033	62,800	148,660	17,070
Less Carried Forward Budgets		(26,730)		
Community Safety & Health Total	1,429,359	1,462,330	1,622,220	1,368,930
Housing Section	407,451	374,270	393,270	392,380
Other Housing	4,208	(170)	(140)	(70)
Enabling	17,500	17,500	17,500	17,500
Housing Options	145,432	100,890	183,910	100,130
Hillcrest Hostel	(14,906)	(52,080)	(45,380)	(45,520)
Housing Services Total	559,685	440,410	549,160	464,420
NET COST OF SERVICES	3,393,913	3,257,790	3,418,700	3,145,190

Note: Brackets indicate income

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FINANCE & SUPPORT SERVICES

SUMMARY OF ESTIMATES	2013/14 ACTUAL £	2014/15 ESTIMATE £	2014/15 REVISED EST £	2015/16 ESTIMATE £
Director of Finance & Support Services	131,422	130,860	123,460	129,040
Human Resources & Organisational Dev	402,660	340,700	401,350	370,350
Shared ICT Service	560,218	746,825	755,790	761,370
Shared Print & Graphic Design Service	55,965	102,420	132,490	135,140
Retained ICT, Print & Graphic Design	732,169	504,990	472,530	387,320
Less Carried Forward Budgets		(73,325)		
CUSTOMER & COMMUNITY SERVICES	1,348,352	1,280,910	1,360,810	1,283,830
Financial Services	531,264	467,390	611,050	379,350
Property & Asset Management	146,709	112,740	134,860	263,000
Miscellaneous Properties	(479,095)	(459,850)	(440,690)	(464,790)
Street Lighting	5,224	12,000	17,160	12,000
Strategic Finance Total	204,102	132,280	322,380	189,560
Corporate Risk & Insurance	181,560	166,310	178,110	181,560
Shared Internal Audit Services	107,617	115,300	114,540	111,600
Procurement	45,351	54,330	63,350	65,670
Exchequer Services	0	0	0	92,740
Facilities Management	240,923	288,650	290,360	214,000
Courier	26,216	26,380	26,110	25,260
Document Management	85,686	77,490	95,170	0
Wallfields - Hertford	529,604	532,045	541,970	510,250
Charrington House (Part)	190,701	201,480	119,910	199,840
Less Carried Forward Budgets		(38,245)		
Governance & Corporate Risk Total	1,407,658	1,423,740	1,429,520	1,400,920
Democratic Services	323,647	301,880	296,910	300,850
Land Charges & LLPG Section	124,031	128,230	127,540	129,500
Legal Services	246,555	252,080	195,870	240,370
Burials	3,914	1,000	3,000	3,000
Elections	51,691	75,000	75,000	165,000
Land Charges Service	(252,106)	(202,440)	(221,480)	(221,060)
Street Naming & Numbering	1,596	0	0	0
Democratic & Legal Support Services Total	499,328	555,750	476,840	617,660
Revenues & HB Section	(308,991)	(268,590)	(310,250)	(304,150)
Revenues & HB - Shared Service	1,482,551	1,401,230	1,594,260	1,595,520
Benefits Service	(1,417,938)	(787,290)	(1,257,690)	(1,186,050)
Welfare Reform	70,249	219,750	201,900	0
Less Carried Forward Budgets		(99,750)		
Revenues & Benefits Service Total	(174,129)	465,350	228,220	105,320
Corporate & Democratic Core	641,290	676,060	656,150	732,270
Other Expenses	233,622	99,000	209,770	100,500
Corp & Democratic and Other Expenses Total	874,912	775,060	865,920	832,770
NET COST OF SERVICES	4,694,305	5,104,650	5,208,500	4,929,450

Note: Brackets indicate income